



FUEL POVERTY ACTION

ANNUAL REPORT

2023-2024

FUEL
POVERTY
ACTION



Petition hand-in to Rishi Sunak with Organise, January 2024 @Organise

Front cover image: Spring Budget demo in Parliament Square, March 2024 @Jess Hurd

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INTRODUCTION



Autumn Budget Day protest in Manchester, October 2024 @Linda Walker

The advent of a Labour government made many people hope for a softening of relentless austerity policies and a hardening of controls over predatory corporate interests.

It came as a shock then, that one of the first acts of the new government was to end the Winter Fuel Payment (WFP) for pensioners who are not on Pension Credit. This new means test was defended on the grounds that payments had been going to people who did not need them, and that, given a black hole in government finances, the money was simply not there to continue the payment for all pensioners. More quietly, it was acknowledged that thousands would die as a result of the means test. Worth two or three hundred pounds per year, the WFP had been a lifeline for millions of pensioners who now face a bleak winter with little or no heating. While the media fills our eyes and ears with the need for 'hard choices', energy companies are allowed to make grotesque profits on the back of our soaring bills.

The public's emphatic rejection of the WFP means test is a sign of resistance to come. Overwhelmingly people agreed with our response: the money is there, in the profits of the energy industry and in the extraordinary growth of private wealth in the UK, and it should guarantee that no one is left in the cold. This year saw a substantial growth in support for [Energy For All](#) (e4a). Energy For All offers a viable alternative to means testing. It proposes free energy to cover each household's essentials – heating, cooking, washing, lighting, charging devices and disability aids - and it proposes that this should be universal, like the NHS. It will be paid for by taking money from the subsidies and profits of fossil fuel corporations and by charging higher tariffs for energy used beyond what a household needs.

This year, ongoing campaign actions such as 'warm-ups' (occupying local buildings together to keep warm) have helped secure a ban on forced installations of prepayment meters (PPMs) for some groups

and helped win a reduction in prepayment tariffs. We have been working to end the regressive standing charge on energy bills. And we are actively supporting residents whose lives are being made a misery by dysfunctional, expensive district heating networks and poor quality home retrofits. Residents are refusing to tolerate schemes that on the surface tick all the right boxes, but fail to deliver on their promises.

We have continued our battle to counter disinformation on climate action promoted by the fossil fuel industry and their friends in politics who are trying to drive a wedge between 'green' issues and 'poverty' issues. We worked to ensure that changes in housing, heating systems, transport systems and fuel sources not only genuinely reduce carbon emissions but also improve the lives of the people directly affected. Both our homes and our environment must be fit for human habitation.

We hope you will read on to find out how FPA has grown and consolidated as an organisation over the past twelve months, and used our collective voice on multiple fronts to unite the fights for economic and climate justice.

Holly Donovan

"Being able to eat properly and heat my home so I'm not in pain, and cool my home ... to a lot of people it's normal. To me it's like a beautiful dream. I'm very proud of the work we've done with FPA."

Holly Donovan, FPA member and Branch Secretary, Unite Community Northampton



Energy For All petition delivered to Sir Keir Starmer, October 2024 @Angela Christofilou

HIGHLIGHTS

NOVEMBER 2023

Right to Energy Coalition includes e4a in their Winter Demands to the EU Commission

Formation of Lambeth Tenants Heat Campaign by council tenants and residents on heat networks who are threatened with eviction if they cannot pay their heating bills

1,945 people take [digital actions](#) against the return of forced PPMs and in support of e4a

Over 100 people attend the online launch of Unite Community's Unite 4 Energy For All campaign

Giant PPM presented at DESNZ alongside allies from Unite Community, DPAC, 350.org, Greenpeace, Lambeth Pensioners Action Group and Advice for Renters

DECEMBER 2023

First open meeting of the Glasgow FPA Hub

Energy For All petition accounts for the vast majority of signatures in a collective Warm This Winter (WTW) petition hand-in at Downing Street

A weekend of warm-ups in nearly 30 locations across the UK, with campaigners from Unite 4 Energy For All and allies demanding an end to fuel poverty. There were protests at the offices of three of the big five UK energy companies, in three different nations. Unite Community held warm-ups and outreach stalls in shopping centres, markets and town centres from Southend-on-Sea to the Isle of Arran.

“Fuel Poverty Action (FPA) amplifies the voices of people in fuel poverty. Their relentless campaigning for people struggling to heat and power their homes has made a big difference and has helped keep fuel poverty firmly on the political agenda. As we move into 2025, I know FPA will continue to be on the frontlines, working to secure affordability support for the people who need it most.”

David Southgate, Policy Manager, Scope

We work with Organise on a [survey](#) of their members, of whom 96% thought standing charges should be abolished, and 97% believed that energy companies should cover their running costs from their profits like any other firm. 50,000 signatures delivered to the Prime Minister, Rishi Sunak, demanding he scrap the standing charge.

First ever Welsh warm-up for e4a with Extinction Rebellion Bangor

JANUARY 2024

Energy For All mailing list exceeds 5,000 activists
 21,000 respond to Ofgem’s review of the standing charge, calling for it to be removed from energy bills

Ofgem CEO Jonathan Brearley receives 500 letters from our supporters saying: ‘It’s time to remove standing charges and make energy pricing cheaper, fairer and greener.’

FEBRUARY 2024

Contributions to ESNZ Committee oral evidence session on [Heating Our Homes](#)

[Open Letter](#) to Lambeth Council in support of Lambeth Tenants Heat Campaign with signatures from 69 concerned organisations

Response to Government Consultation: [Heat Networks Zoning Regulation](#)



Spring Budget Day action in Manchester, March 2024 @Linda Walker



NPC Conference winter fuel payment action, September 2024 @Lydia Meryll

MARCH 2024

FPA national Strategy Day at Pelican House, London

As part of the nationwide response to the government's Spring Budget, groups joined to highlight deaths from cold and damp homes and lack of action to transform the UK energy system. The day kicked off with a 'Cold Homes Kill' banner drop during the morning rush hour in Chesterfield. Protestors caught the attention of passengers at Birmingham New Street Station with a die-in, and mock funeral processions passed through Manchester and Leeds city centres. Locals held demos and outreach stalls across towns and cities in England, Scotland and Wales. One of the largest demos took place in Westminster itself as the Spring Budget was announced.

Collaboration with Greenpeace on a pop-up cemetery outside the Palace of Westminster - insulation board headstones highlight #ExcessWinterDeaths - the loss of life caused by government failure on home energy efficiency

Energy For All included in Debt Justice [People's Manifesto on Debt](#)

One year since its launch, the e4a [Manifesto](#) has received over [250 endorsements](#)

APRIL 2024

FPA gets widespread media coverage on energy pricing, excess profits, standing charges and prepayment meters

East Midlands online mayoral election Green Hustings co-hosted with Friends of the Earth East Midlands

MAY 2024

FPA's Organising Lead Chia Harrington disrupts DESNZ Secretary Claire Coutinho's speech at the greenwashing All Energy conference in Glasgow, sponsored by BP and Shell

[Big Energy Credit Claim Back](#) alongside Warm This Winter - thousands of households signed up to withdraw their money, sending a message to energy companies that customers are fed up with being taken for a ride

JUNE 2024

[Social Workers Union](#) endorses Energy For All

201 members and supporters fill in a survey providing feedback to guide FPA's development

Standing charge reform included in Conservative and Labour party manifestos

JULY 2024

Unite National Industrial Sector Committee (NISC) agrees to support e4a campaign

"FPA are a steadfast and vital voice for the millions of people across the UK living in fuel poverty, and their campaigning for meaningful energy reform remains critical. Through their tireless grassroots organising, and pushing the envelope of what is possible, they shine a light on the unfair practices facing people who are unable to pay their energy bills and amplify the experiences of some of the most vulnerable in our local communities."

Caroline Simpson, Campaign Manager, Warm This Winter, Uplift

Somerset, South Wales, and East Midlands Unite Community affiliate to FPA

Contribution to [Medact](#) webinar 'From Fuel Poverty to the Just Transition: How Health Workers Can Join the Fight to Win'

Presence at DPAC [Day of Action](#) in London, calling on the government to set a new course and stop persecuting disabled people

SDG Vision feature an FPA warm-up video on their online channel, and record a podcast interview on how our work relates to the UN Sustainable Development Goals (SDGs)

"Fuel Poverty Action continue to ensure the voice of the fuel poor is heard and is kept at the heart of End Fuel Poverty Coalition activity. In the last year, with the addition of more policy expertise, FPA has also managed to convert the voice of those at the heart of the energy bills crisis, into also providing expert information, advice and analysis to enable EFPC to continue to make the case for short and long term reform to our broken energy system."

Simon Francis, Coordinator, End Fuel Poverty Coalition

AUGUST 2024

When the Chancellor announced the removal of the Winter Fuel Payment from millions of pensioners, FPA worked alongside a broad consensus of organisations and people who were determined to stop the cut and save lives. We took part in mobilisations in Liverpool and outside Parliament. We joined a mass lobby event where hundreds of protestors checked into Parliament to voice their anger and concern with their MP. A petition signed by over 522,000 people against the change to Winter Fuel Payment eligibility was delivered to both Downing Street and DESNZ.

FPA widely quoted in the media as we respond to the announcement that the WFP will be withdrawn as a universal pensioner benefit

FPA in media highlighting the often ignored issue of dangerous overheating in flats due to poor insulation, glazing, ventilation and cooling

Ofgem agrees to some form of standing charge reform

FPA employs a Communications Lead



Winter Fuel Payment demo at the Labour Party conference, September 2024 @Linda Walker



With allies on Westminster Bridge, October 2024 @Amalric Pouzoulet

SEPTEMBER 2024

Ofgem propose minor tweaks to the current system of standing charges. We quickly respond with another letter campaign, co-sponsored by the Peace and Justice Project and Green New Deal Rising, to the CEO and team at Ofgem and Energy Minister Miatta Fahnbulleh MP. Over 21,000 letters are sent by people who share our view that standing charges are fundamentally unfair and should be scrapped.

Launch of 'Workers for Energy For All'

FPA Fringe panel event at TUC Congress 'Beyond Nationalisation: Why We Need Energy For All'. With Clive Lewis MP and FPA members Holly Donovan, Jonathan Bean and Ruth London

Manchester-based FPA members and staff attend and speak at Fuel Poverty Research Network (FPRN) conference in Salford

Invitation to private roundtable on Great British Energy, hosted by Common Wealth and UK Day One, exploring how GB Energy should deliver on its objectives

OCTOBER 2024

The day fuel prices rise again for many domestic customers, we join forces with DPAC, 350.org, the NPC and others on a banner drop from

Westminster Bridge. A group of London FPA members, with our allies, then deliver the e4a petition to the new government at 10 Downing Street. Now at 662,506 signatures, the petition demonstrates the huge level of public support for radical reform of the energy system.

We return to Westminster on 22nd October for our own successful Parliamentary reception. Thanks to the almost 900 people who contacted their local MP urging them to attend, we have a record 61 MPs attending and many staff members. There are lively discussions about Energy For All, FPA and new government policies such as GB Energy and the Warm Homes Plan. It's a great opportunity to engage new MPs and build awareness and support for our key demands including fairer energy pricing and boosting the quality of retrofitting.

Our Trade Unions and Communities Lead convenes a monthly 'roundtable' of Green New Deal groups, to help co-ordinate climate action within trade unions.

"Fuel Poverty Action brings issues in Parliament to life. Their work on the Winter Fuel Payments has enabled many of us to make a more robust case to Government, and has been invaluable."

Rachael Maskell MP

SPREADING OUR WINGS

ON THE GROUND IN GLASGOW AND MANCHESTER

This year we continued to explore the potential of local FPA hubs.

Manchester - With funding from Warm This Winter, we were delighted to welcome Cllr Amna Abdullatif in a freelance role to support the founding of a Manchester hub. Five people with different experiences of fuel poverty, housing justice, community work and climate activism have come together as a steering group and started to take action. They have coordinated a city centre demonstration to coincide with the Chancellor’s Autumn budget, attended the Warm This Winter Grassroots Gathering and started planning a community event.

Glasgow The Glasgow FPA hub, started and nurtured by Chia Harrington, was kept steady and active through a difficult year by Rona Proudfoot, the volunteer local lead, showing what is possible when passionate people come together. In late 2023, they organised a demonstration in St George’s Square and a march to Ofgem’s offices where a vigil was held for those who had died unnecessarily due to cold, damp homes. There was also a demo outside the Scottish Power building, calling for a ban on the forced instalment of prepayment meters and a warm-up at the Clydebank shopping centre.

Over the course of the year they joined a demonstration against SSE’s plan to build a second gas burning power station in Peterhead, and a protest at Holyrood held by the Scottish Pensioners’ Forum. They spearheaded a letter campaign to MSPs to try to prevent the Scottish Government from axing its Fuel Security Fund. The group includes consultant geriatrician, Chris

“The NPC is very impressed with the work FPA undertake. As an organisation, we do not have the resources for the in depth research and examination of data and have benefited so much from working in partnership. FPA have a collective way of working which supports and enables constructive action. We very much appreciate them and look forward to our continued association.”

Jan Shortt, General Secretary, National Pensioners Convention



Stickers in Glasgow, Winter 2023 @FPA

Hay, who brings alive the health messages around the risks of cold, damp homes and is an important media spokesperson for FPA nationally as well as in Scotland.

In May, Glasgow FPA interrupted a video message from then Energy Minister Claire Coutinho at the All-Energy ‘sustainability’ conference, highlighting deaths from fuel poverty. It was one of three disruptions by protestors angry at the Scottish Government “cosying-up” to oil and gas, and BP’s and Shell’s sponsorship of the session.

WORKERS FOR E4A

This year, our Trades Union and Communities Lead John Witcher continued to build support in the UK’s three biggest unions, Unison, Unite and GMB. They not only represent over 2.5 million workers, but are major funders of the UK Labour Party and hold seats on Labour’s influential National Executive Committee.

On the day of the Chancellor’s Spring Budget announcement, FPA and Unite Community branches held actions and street stalls in over 30 locations around the UK, with banners saying ‘Cold Homes Kill’ and held a rally in Westminster at which MPs Zarah Sultana and Kim Johnson were speakers. There were dozens of local warm-ups.

FPA and Unite Community delivered 5,000 postcards addressed to then Prime Minister Rishi Sunak in Downing Street demanding Energy For All. Six Unite Community branches affiliated to Fuel Poverty Action, and members of branches in Leeds, Wakefield, Northants, Somerset and Coventry became active participants in FPA. The forces and resources they have added to the

movement for Energy for All are formidable (see the great short [video](#) produced by branches in the north of England), and they report that Energy For All has helped to reinvigorate and motivate many dormant branches.

After the General Election, the leadership of Unite the Union became more involved in the campaign, and began to push the emphasis towards public ownership and their No Ban Without a Plan campaign. FPA has collaborated with the Unite Climate Justice Caucus who are concerned by this de-emphasising of climate demands within Unite.

We hosted a meeting with members from GMB for a Green New Deal, where we proposed pursuing a model motion for the 2025 GMB congress. GMB is the union most heavily invested in defending the fossil fuel industry.

“Fuel Poverty Action is doing essential work. It is a pleasure volunteering for them and joining the national community.”

Mr Chris Hay, Consultant Geriatrician and FPA member

“FPA has it spot on in fighting for warmer homes without warming the planet, taking aim at the greedy energy companies making profits at the expense for peoples' comfort and the climate.”

Katy Brown, Bioenergy Campaigner, Biofuelwatch

In September, we launched the Trade Union caucus: Workers For Energy For All (W4e4a). The online rally was kicked off by Ian Hodson, president of the Bakers Food and Allied Workers Union (BFAWU) and included speakers from the National Education Union (NEU), Public and Commercial Services Union (PCS) and a number of veteran organisers from grassroots trade unions initiatives. W4e4a meets regularly on the last Tuesday of the month and has a mailing list of over 180 trade unionists. W4e4a are pursuing a strategy to submit Energy For All motions at next year's conferences.

FPA hosted a fringe event at the Trade Union Congress in Brighton. Guest speakers included Clive Lewis MP, Parliament's most stalwart supporter of e4a, and Holly Donovan, a Corby-



based member of both Unite Community and FPA who spoke about extreme fuel poverty as a disabled woman. This event was attended by representatives of Unite's National Industrial Sector Committee on Energy.

At TUC Congress this year there was open disagreement about the Government's ban on new oil and gas development in the North Sea. Our perspective is squarely in favour of plans for a transition that is just for workers in the oil and gas industry. Workers' demands are formulated [here](#). We also support the government ban on expansion of that industry in the North Sea. We are not in favour of putting conditions on that ban, or endorsing the continuation of dependence on fossil fuels. We have worked with our allies inside and outside the unions to insist that there is No Plan without a Planet.

Off the back of our TUC fringe event, a number of opportunities emerged to submit e4a motions to union NECs, and we were invited to participate in the Greener Jobs Alliance, a Trade Union climate group who have been supportive of our work. Partners including the Climate

"Fuel Poverty Action's "Energy for All" campaign is a crucial initiative connecting multiple urgent issues the working class faces, and it's great they're working hard to root the campaign in the organised labour movement. I hope to help really build "Workers for Energy for All"'s support in the coming year, and urge all trade unionists to do likewise."

Sacha Ismail, UNISON and FBU activist

Justice Coalition TU Caucus are also interested in collaborating on future TUC Congress fringe events in 2025.

John Whitcher convened a Green New Deal Roundtable which is to continue as a monthly 'Green New Deal Strategies' catch-up, to help create a more coherent climate bloc within trade unions. The idea is to collaborate on cross party lobbying. John has also begun working with the TUC on retrofit strategy through their Just Transition Network in the North East Yorkshire and Humberside region.



Warm-up in Leeds, December 2023 @Matt Hannam

WE URGENTLY NEED AN ENERGY PRICING REVOLUTION

“Together with stagnant wages, the increase in food prices and rent, rising energy costs affects all workers - and Fuel Poverty Action do vital work challenging private energy companies to shift power back into the hands of the working class.”

Paula Dunne, Steering group member, Strikemap

As detailed above, we are actively campaigning for Energy For All, which will turn energy pricing right side up and offer us all the security we so badly need now. In the course of this campaign, we are focussing on specific outrages and injustices that force the poor to pay more than the rich, and perpetuate a waste of both money and carbon.

The previous Conservative government tried to persuade the country that it had successfully navigated the 'energy crisis' when market pricing became less extreme after the sharp rises in 2022. The reality is that fuel poverty was widespread even before energy bills hit the headlines.

The incoming Labour government has not yet grasped the seriousness and urgency of action needed to combat fuel poverty. Their election promise that GB Energy would cut bills by £300 is not supported by their plan to primarily rely on private profit-seeking investors. The bleak outlook is for high prices to continue for many years, unless radical reform of energy pricing happens.

- Average bills are stuck at 65% above 2020 levels.
- Standing charges have doubled.
- Six million people are now suffering in fuel poverty, with millions forced to turn off heating in winter, or get cut off by cruel prepayment meters.
- Our fight for an energy pricing revolution with Energy For All is more important and urgent than ever.

Ofgem and energy firms - we are facing a battle to ensure that pricing innovations supported by Ofgem and energy firms don't make things worse and increase energy inequality. New time-of-use tariffs mean energy can be cheap or free at certain times. The problem is that this cheap and free



Warm-up in Bromley, December 2023 @Vic Paulino

energy is currently going to affluent homes with batteries, electric vehicles (EVs) and digital tools, not to the millions of people struggling to pay fuel bills.

We have continued to uncover and publicly expose energy firm profiteering. The demand for loopholes in windfall taxes to be removed was adopted by Labour. But without market reform, excess profits will continue to be made.

Ofgem continues to fail in its statutory duty to protect energy consumers - instead being more focussed on ensuring healthy profits for energy firms. We've continually highlighted the direct link between high prices and high profits, and Ofgem's failings. Labour has now committed to reform Ofgem to better protect customers, but we will need to push hard for real reform as both Ofgem and energy firms will fight any changes which reduce their high profits, or force them to trim their high overheads and executive bonuses.

“It is wonderful to work with Fuel Poverty Action because they are totally and sincerely dedicated to helping the fuel poor.”

**Dr Brenda Boardman, Emeritus Fellow,
Environmental Change Institute University of
Oxford**



FPA delivers a PPM to DESNZ, November 2023 ©Angela Christofilou

TURNING THE TIDE ON STANDING CHARGES

Getting rid of cruel standing charges is a key part of Energy For All. They cause huge suffering to those with the least money and those on prepayment meters. They are used by Ofgem to make us all pay for everything from inflated energy firm overheads to the costs of rogue firms going bust.

We’ve built support from many other organisations and mobilised thousands of our supporters to sign petitions and write to Ofgem, government ministers and MPs. This sustained pressure finally forced both Ofgem and the two main parties to accept that reform and reductions are needed. Standing charge reform was added to Conservative and Labour manifestos, and Ofgem proposed slight reductions likely to start in April 2025 in place of the huge and disproportionate rises we’ve been seeing to date. However, there are more increases planned for the future - to cover the costs of network upgrades that profiteering investors previously failed to do! So - some progress, but much more is needed and we will continue to fight until these charges are eliminated entirely.

“We’ve been working closely with Fuel Poverty Action this year to challenge the UK Government’s decision to means test the Winter Fuel Payment. Friends at FPA have immense expertise and have done some brilliant analysis which has been incredibly valuable.”

Morgan Vine, Director of Policy and Influencing, Independent Age

“Fuel Poverty Action is leading the way on tackling the public health crisis of cold, damp and mouldy homes.”

Maria Carvalho, Climate & Health Campaign & Programme Lead, Medact

PROGRESS ON PREPAYMENT METERS

Prepayment meters are used by energy firms to restrict the energy usage of those struggling to pay. This leads to an estimated two million homes being cut off each winter, as people struggle to keep them topped up. Energy firms are claiming they will make bigger efforts to avoid that this winter, but as protections are not automated the disconnections are likely to be widespread again.

Our call to ban forced installations was temporarily implemented, but finally Ofgem caved in to intense industry lobbying, albeit with restrictions. Although suppliers are now more cautious and cannot rely on magistrates to rubber stamp applications for warrants to break into homes, this remains an active threat for people who are not in the protected groups, but simply struggling financially.

It is progress that PPM tariffs can no longer be higher than for people paying by bills and direct debits, something we’d been fighting for for many years. This discrimination was one of many ways in which the poorest customers are forced to pay more than others.

Our fight for a full ban on no-choice PPM installation continues.

HOUSING AND HEATING: ESSENTIALS FOR HEALTH

“Fuel Poverty Action has been instrumental in helping to raise the plight of tenants on communal heating systems during the energy crisis – tenants such as those facing unaffordable heating bill increases followed by threats of eviction for inevitable arrears.”

Stephen Knight, Chief Executive, Heat Trust

The new government’s increased commitment to retrofitting the UK’s notoriously leaky and ill-repaired housing stock presents a huge opportunity for improving our lives and health, but also a risk if it is badly done, without the necessary skills, resources, and accountability.

At a government level, we have focused on the details of national policy.

The Warm Home Plan - The UK has over 20 million homes in need of improvement, and the new Labour government is promising one million will

be improved per year with its Warm Homes Plan. Unfortunately, this is mainly a rebranding of existing schemes and work is not consistently of high quality.

We constantly hear horror stories from residents about work done via schemes like ECO4, which is funded by a levy on bills. The cause is cowboy contractors (large and small) that have been allowed to exploit these schemes, causing huge hardship and wasting money and materials.

We have been highlighting these serious problems to Ofgem, Government and MPs, e.g. at the ESNZ Committee enquiry.

The private rented sector – We have been lobbying government to make the fundamental changes needed to ensure that the millions of home upgrades deliver the safe warm affordable homes and heating that people desperately need. This includes those in private rentals where standards are especially low. Any grants landlords receive need to be contingent on protections for residents from any resulting rent increases or evictions after the



Lambeth Council tenants raise their voices, March 2024 @Leonardo Oliveira

upgrades - the notorious 'renovictions'. None of us can afford to let landlords benefit from generous government grants - sometimes for large numbers of properties - while leaving their tenants potentially worse off than before.

Energy Performance Certificates (EPCs) - are misleading and subject to fraud, which allows contractors and landlords to exploit the system and leaves residents with high bills. Reform is needed.

Human and NHS costs - we have worked with medical professionals and organisations like Medact to press the Government to take seriously the human and NHS costs of bad heating, and the well-documented dangers of mould and poor housing.

"Fuel Poverty Action, and Ruth in particular, have been incredibly supportive of our campaign group fighting unfair charges for council residents on Communal Heating."

Kirsty Oliveira, Lambeth Tenants Heat Campaign

HEAT NETWORKS

Heat networks (or district heating) are where heat is produced communally and supplied to many homes via pipes. If done well, a heat network can bring lower costs and greater health and comfort, but in many blocks and housing estates all over the UK it means the opposite: prices soaring beyond all control, frequent outages of heat and hot water, and a total lack of accountability.

Unlike other forms of heating, there is no price control and no regulation of heat networks and users cannot switch. It can be provided by landlords, including some local authorities.

After many years of campaigning, regulation is now promised and we have [engaged](#) with the government consultation process, but remain concerned that the new regulations as currently planned will not provide adequate protections, particularly price protections.

Lambeth - In [last year's Annual Report](#) we noted that residents in Lambeth were facing price increases of 353% and threats of eviction when they were not able to keep up with their energy charges. This year, alongside London Tenants Federation, we helped residents start a new group – [Lambeth Tenants Heat Campaign](#), to challenge the increases, prevent evictions, and fight for more efficient and reliable heat. Sixty-nine organisations



Demo against SSE in Perth, July 2024 @A.McHarg

signed an [Open Letter](#) to Lambeth Council supporting the tenants' demands. The Council is continuing to issue threats but there have been no evictions so far.

Salford - On the Pendleton estate in Salford the removal of cladding has left residents in high rise blocks exposed to the weather with no insulation. Residents there have spent six years living in the dark and cold on what is essentially a building site. Fire remains a risk, and has killed one resident. The heating is also dysfunctional: few can afford to run the massive air source heat pumps in their small kitchens.

The nightmares of dangerous, unhealthy homes and total lack of accountability in Lambeth and in Salford are just two examples of what many residents are up against across the UK. Seven years after the Grenfell fire, efforts continue to make landlords - including social landlords - listen to residents.

"Fuel Poverty Action have shone a spotlight on the cladding scandal in Salford, supporting residents to get their voices heard and demand action. They have used eye-catching stunts to get the issue of fuel poverty in the local media, and are forming a local fuel poverty hub that is led by people with lived experience. Friends of the Earth has been proud to campaign with Fuel Poverty Action and we're excited to collaborate further in the future."

Helen Rimmer, North West Regional Campaigns Organiser, Friends of the Earth

HEARTS AND MINDS

Behind all the battles being fought over policies and practices, there is another confrontation, between world views. All our work, from organising on housing estates to speaking at conferences, aims to counter the divisive, penny pinching, and often frankly racist propaganda that increasingly passes as a 'consensus', with information that shows what change is possible, and how. But some of our work speaks directly to this purpose: our media work, and our 'educationals': Fuel For Thought.

FUEL FOR THOUGHT

FPA's monthly online educational sessions, Fuel For Thought, tackles disinformation on fuel poverty and climate change, and makes space

for collective learning. Discussions with experts, activists and campaigners draw on the interests and experiences of FPA's membership and delve into current issues around the energy system.

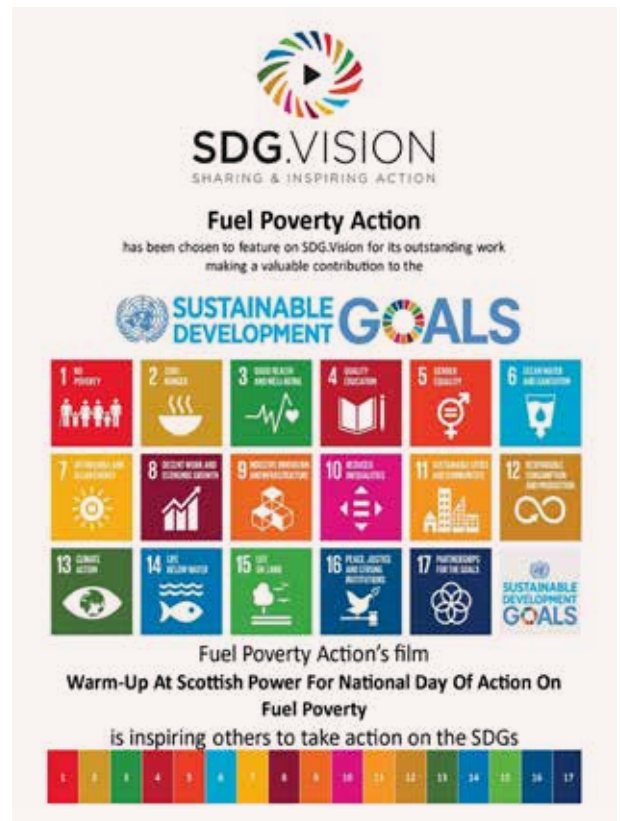
The plan for the next year is to build the audience for Fuel For Thought and harness it more directly to our engagement strategy.

Fuel Poverty Action do vital work highlighting the inextricable link between the cost of living and climate crisis and campaigning for the big, bold solutions we need to build a world where everyone has access to the basics: a warm home, clean air and a future we can look forward to."

Mel Kee, Head of Campaigns, Green New Deal Rising



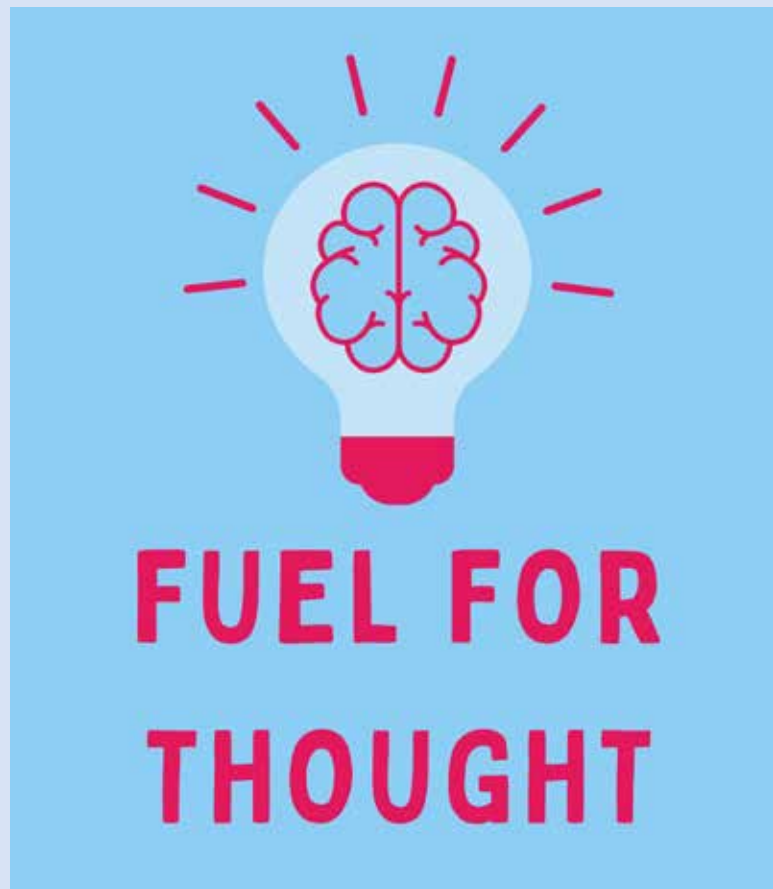
TUC Congress Fringe panel, September 2024 @FPA



Certificate received from SGD Vision, July 2024

A YEAR OF FUEL FOR THOUGHT

1. 'The truth about energy pricing.' On energy pricing with a focus on our Energy For All campaign. With Jonathan Bean.
2. 'Heat and Light are Basic Rights!' On Energy prepayment, experiencing disconnection and learning from the win to ban prepayments for water. With Frances Lobell, Kim Batty, William Baker and Ruth London.
3. 'Plenty of Money.' On the billions available to lower people's bills including reflections on tax and war spending. With Lord Prem Sikka, Ben Martin, Alex Chapman, Chia Harrington and Eryn Browning.
4. 'Retro-fit for the Future.' On Retrofitting for residents, workers and the planet. With Scott McAulay, Louie Herbert, the Wyndford Residents Union and Isobel Braithwaite.
5. 'Robbing the Poor.' On in-work fuel poverty, energy debt and disability. With Alex Considine, Ellen Lebethe, Paula Peters and Stephanie Martin.
6. 'Public Ownership, how to do it?' On how to fast-track a transition for workers, consumers and the climate. With Giovanna Speciale, Cat Hobbs, Josh Berlyne and Jack Johnson.
7. 'Heat Networks, the marmite heating solution.' On the wonders and critical flaws of district heating. With Michael King, Joseph Jones, Ruth London, Lambeth Tenants Heat Campaign and Michelle Lewis.
8. 'Resisting Expansion.' On current struggles against fossil projects in the UK. With Alex Lee, Suzi Shingler, Rosie Hampton, Megan and Harley.
9. 'Oil and War.' On the intersection between fossil fuel and war, including global majority perspectives with a focus on Palestine and Nigeria. With Adam Hanieh, Energy Embargo For Palestine, Shereen Talaat and Ken Henshaw.
10. 'Same as the old boss? Energy and climate change under a new government.' A discussion on issues of fuel poverty in advance of the general election. With Jeremy Gilbert, Jonathan Bean and Lorraine Inglis.
11. 'What's the deal with GB Energy?' On what to expect from GB Energy, what can it really deliver and at what cost? With Jonathan Bean, Adam Khan and Simon Coop.
12. 'Putting means above needs cost lives.' On means-testing, Winter Fuel Payments, and our plan for an alternative. With Jan Shortt, Meg McDonald, Ruth London and Chris Hayes.





Ruth interviewed on live radio, October 2024 @Angela Christofilou

IN THE NEWS

2024 has seen a breakthrough in our media presence. For years, many of our exciting, effective actions and carefully honed policy statements were buried in small clips and inside pages, and our social media got nothing like the hits it deserved. This year we worked alongside Data Content Reach (DCR) to draft a communications strategy, and we appointed Imogen Thomas to a new full-time communications lead role. Her contributions have proved transformative.

At the same time, stories of fuel poverty were all over the media following the Labour government’s announcement that it would means-test the winter fuel allowance. This increased demand for comment from Fuel Poverty Action spokespeople in press and broadcast. Collaboration with the wonderful team at NEON, the New Economy Organisers Network, has helped us maximise our broadcast reach.

FPA improved relationships with national media including the BBC, LBC, Sky News, ITV, Talk TV, Channel 4, The Mirror, The i, and The Big Issue. We have punched above our weight to make

“Your blend of awareness raising, hard-hitting information and impactful and imaginative campaigning hits just the right note.”

Pam Flynn, Chair North West Pensioners' Association

“Fuel Poverty Action has a very important presence in broadcast media based on a powerful combination of vivid accounts of those who are being directly impacted along with policy expertise and analysis. They are constantly reaching and influencing bigger audiences with their important messages.”

Kevin Smith, Head of Media, New Economy Organisers Network (NEON)

national headlines and secure prime-time spots on the news and radio.

We have expanded to new social media platforms including Tiktok and Bluesky, and we have massively increased our reach on other platforms. Average impressions quadrupled in the last quarter on X (formerly Twitter) and Instagram, along with an uplift in Facebook ‘follows’. We have more than doubled our YouTube subscribers, with a [video](#) on Winter Fuel Payments being viewed nearly 50,000 times.

Highlights have included:

- Working with Channel 4 Dispatches and The Mirror on an exclusive story on the royal family flouting EPC requirements in their rental properties. Jonathan was quoted and interviewed on video for several stories on the scandal.
- John quoted in a front-page story for the Morning Star, blasting government inaction as

“We were so impressed how FPA is contributing to the United Nations Sustainable Development Goals, as shown in your film Warm-Up at Scottish Power For National Day Of Action On Fuel Poverty.”

Pierre Jones, Director, SDG Vision

a survey found 1.7 million households plan to turn off the heating this winter.

- A headline in the Big Issue, calling on Rachel Reeves to start listening to the electorate and Labour members who voted for a U-turn on winter fuel payments at Labour Conference
- Jonathan being described by a presenter on air as a ‘regular’ on LBC News (after averaging an appearance a week on LBC and LBC News for the last three months, including prime time slots with Nick Ferrari)
- A video of our warm-up at Scottish Power for National Day of Action on fuel poverty was chosen to feature on SDG.Vision, as it was judged to contribute to the United Nation’s Sustainable Development Goals. Our Campaigns Lead Stu was subsequently interviewed for the SDG.Vision podcast.

In the absence of expensive media monitoring software, it is hard to be certain of our total press hits this year. However, we estimate we have made over 200 broadcast appearances this year (many of which were repeat bulletins put out across multiple stations), and upwards of 600 press hits - and that’s not to mention blog and website commentaries.

Hot off the press

Guardian, Telegraph, Independent, Metro, Mirror, Daily Mail, Big Issue, Express, The i, Morning Star, Canary, Herald, Left Foot Forward, Huffington Post, Business Green, Socialist Worker, Birmingham Live, Edinburgh Live, Inside Housing and online outlets including the Mail Online, This Is Money, GB News Online, Yahoo, LBC Views and Politico bulletins.

On the airwaves

LBC, LBC News, BBC Radio 5 Live, BBC London, Times Radio, Greatest Hits Radio, Hits Radio, BBC local stations including BBC Sheffield, Leeds and Yorkshire, BBC Lancashire, BBC Gloucestershire, BBC Humberside, BBC 3 Counties, BBC Hereford, Worcester, Shropshire and Stoke and BBC Manchester.

On TV

Sky News, BBC Panorama, ITV News, Aljazeera, ITV Good Morning Britain, Talk TV, GB News, and BBC Politics London.

OUR SPEAKERS BUREAU

This year, we have started to set up a speakers bureau, to empower our members and supporters to share their experiences of being ripped off by energy companies and failed by the government. We want to amplify the voices of people on the frontline of fuel poverty, and spread the stories of individual and collective battles they are involved in.

We provide support and training, with sensitivity to the difficulties of sharing lived experience, especially in the hostile mainstream media environment.

We have already supported pensioners losing out on the winter fuel payment to tell their story in print and on the radio. We also supported a healthcare worker treating patients in fuel poverty to share his experience in opinion pieces, in which he promoted a universal energy allowance like Energy For All as a solution.

Going forwards, we would like to run media training sessions and offer more modes of communication for those still finding their voice, including profiles and blogs on our new website and ‘quote graphics’ on social media.

We have a busy year ahead, with plans to design, build and launch a new website, improve our internal communications and build on our recent social media success.



Spring Budget Day fuel poverty action in Manchester, March 2024 @Linda Walker

INSIDE FPA

OUR TEAM

There have been some challenging times for the team this year, with two members being forced to take significant time out in the latter part of the year for different reasons. The rest of the team have stepped up amazingly to keep everything going and keep the organisation developing. Hannah Berry's role in this needs particular recognition. We're also very grateful to Amalric Pouzoulet, coordinator of the thriving Fuel For Thought educational programme, for stepping in to fill some crucial gaps during this time.

Support for e4a has grown steadily, particularly in trades unions under the stewardship of John Witcher, through mobilisations coordinated by Stuart Bretherton, and Chia Harrington's work on local hubs. In tandem with this our Parliamentary wing - the redoubtable Jonathan Bean - has made himself indispensable in various corridors of power, for his incisive and informed advice on anything from electricity pricing to housing policy. Demands on FPA from the print and broadcast media have grown, and he now has the help of our new recruit, Imogen Thomas. A dynamic one-woman 'comms' department, she has hugely amplified our media footprint in a few short months.

FPA's directors play a hands-on role with the team, and they have been especially dedicated this year, particularly focussing on finance management and budgeting (Treasurer Phil McMahon), an avalanche of HR questions (Frances Sleaf), staff well-being (Verena Bean and Martha Myers), and, in the case of founder-director Ruth London, an almost day-to-day role in operations, especially in recent months.

INTERNAL DEVELOPMENTS

In the context of its 13-year history, having a paid team is still new for FPA, but thanks to our generous funders, it is a reality that we have embraced.

Thanks to Nonprofit Builder, we benefited from training in fundraising and a consultancy package led from People Support Co-op. This included advice on Director responsibilities, a review of job descriptions and contracts, support with a range of HR and other policies, and co-creation on a new co-management structure to meet the needs of individual staff in keeping with the non-hierarchical ethos and flat wage operated at FPA.

FPA is a member-led organisation, neither an NGO nor a hierarchically-organised mass campaign, and how to operate this in practice has been a continual voyage of aspiration and discovery.

Meanwhile, capacity building provision from Disrupt allowed us to engage consultancy co-op Data Content Reach (DCR) to analyse our systems and processes and make recommendations for improvement. They looked at our social media output, campaign strategies, and public facing communications; they also consulted members and supporters to find out what they valued and how people can be involved with FPA with a clear supporter journey from first contact to membership.

At the heart of this will be a regular newsletter and a new website with a bank of information for supporters that will include the membership handbook, our Theory of Change, sign-up forms, an events calendar and information about current campaigns.



FPA reception team at our Parliamentary e4a drop-in session, October 2024 @FPA

IN A NUTSHELL

CONSULTATION RESPONSES

Ofgem:

- Consultation on the energy standing charge - written submissions in January and September 2024. Our response was signed by over 21,000 people who took our email action calling on Ofgem to scrap the standing charge
- Future of Price Protection
- Operating Costs
- Hydrogen Blending

DESNZ Commons Committee

- Heat Networks Zoning Regulation

You can read all our submissions [here](#).

AT EVENTS

Alongside our own events, FPA was invited to speak at or participate in a huge number of in-person events, policy meetings, conferences and rallies. These include:

Prices we cannot afford

- REMA workshop on Wholesale Market Reform
- Ofgem meeting on Energy Consumer Support
- Meeting with Conservative DESNZ Minister, Amanda Solloway MP, on fuel poverty
- Fuel Poverty Research Network (FPRN) panel on "Fairer energy prices for low income households"
- University of East London event 'Unite and Rule: can we put inequality behind us?'
- With the CEO of Ofgem on PPM protections and Standing Charge reform
- With the CEO of Ofgem on Price Discrimination, Market Reform, Heat Networks
- Two meetings with DESNZ Minister for Energy Consumers, Miatta Fahnbulleh
- Ofgem Standing Charges Roundtable
- Ofgem Future of Default Tariffs Roundtable
- Ofgem Energy Efficiency Schemes Forum

Climate and fossil fuels

- #PowerUp London event with 350.org and Fossil Free London
- Medact meeting on the intersection between fuel poverty, health and climate justice.
- JSO World Social Justice Day Panel
- Stop Rosebank Bristol meeting
- Climate Coalition Election Workshop
- UK Climate Movement Gatherings
- Community Energy London 'Barriers To Community Energy' Workshop
- Launch of DESNZ Clean Energy Mission Control with their new head, Chris Stark
- Roundtable on Great British Energy, hosted by Common Wealth and UK Day One

Heating and Housing

- DESNZ Retrofit scheme review
- DESNZ Policy Design Session: New Local Authority Retrofit Scheme
- DESNZ meeting on the HUG2 scheme
- Nesta Clean Heat Neighbourhoods Workshop
- ESNZ Committee oral evidence session on Heating Our Homes
- FPRN Conference 'Putting energy poverty research into practice'
- Homes For All UK meeting
- Ofgem Heat Networks Consumer Protection meeting

Unions, pensioners and politics

- Meeting MPs in Portcullis House on Winter Fuel Payments
- GMB FOR A GND
- Fringe Event at the 2024 Trades Union Congress
- Lewisham Pensioners Forum AGM
- Lewisham Pensioners Forum, Pensioners' Day

- PCS Associate and Retired Members Older Persons Day event
- NPC lobby of Parliament re Winter Fuel Payment
- North West Pensioners' Association (NWP) Annual Conference
- Stall at NPC National Convention 2024 in Blackpool
- Manchester TUC Pensioners meeting
- Islington Pensioners Forum
- Unite Community Bristol branch meeting
- We Make Tomorrow TU conference
- Unite WFP rally in Liverpool
- Speaker at Greener Jobs Alliance meeting
- DPAC Day of Action on Disabled People's Core Demands
- Demonstration with NW Pensioners at the Labour Party Conference
- Speaker at Coventry Unite Community branch meeting
- Speaker at Unison Devon Health branch meeting
- Speaker at TUC Just Transition Network meeting
- Speaker at Unite Community and Unite For a Workers Economy national mobilisations meeting

WORKING WITH OTHERS

Coalitions (UK)

End Fuel Poverty Coalition (EFPC)
 Stop Rosebank
 Warm This Winter (WTW)
 UK Climate Gatherings

Trade Unions

BFAWU
 Climate Justice Coalition Trade Union Caucus
 Greener Jobs Alliance
 Just Transition Network in the North East Yorkshire and Humberside region.

National Education Union Brent District (NEU)
 Public and Commercial Services Union (PCS)
 Unison South West Retired Members
 Unite Community and numerous regional groups and branches (six affiliated)
 Unite For a Workers Economy
 Unite 4 Energy For All
 Exeter Trades Council

Other organisations and networks

350.org
 38 degrees
 Acorn
 Age UK
 All African Women's Group
 Architects Climate Action Network
 Campaign against Climate Change (CACC) Union Group
 Centre for Sustainable Energy (CSE)
 Citizens Advice
 Climate Camp Scotland
 Climate Cymru
 Climate Justice Coalition
 Common Wealth
 Debt Justice
 Disabled People Against Cuts (DPAC)
 Disability Rights UK
 Don't Pay Liverpool
 E3G
 Extinction Rebellion (XR) and XR Bangor
 Fossil Free London
 Friends of the Earth
 Friends of the Earth East Mids
 Friends of the Earth Manchester
 Friends of the Earth Muswell Hill
 Friends of the Earth Scotland
 Fuel Poverty Research Network
 Glasgow Community Climate Action Network
 Greater Manchester Climate Justice Coalition

Green New Deal Rising
Greenpeace
High Peak for a Green New Deal
Homes for All
Housing Rebellion
Independent Age
Just Stop Oil
Lambeth Pensioners Action Group
Lambeth Tenants Heat Campaign
Lewisham Pensioners Forum
Living Rent
London Tenants Federation
Medact
National Energy Action (NEA)
National Pensioners Convention (NPC)
New Economics Foundation (NEF)
New Economy Organisers Network (NEON)
Organise
Peace and Justice Project
People Support Co-op
Platform London
Scope
Scottish Community Climate Action Network (SCCAN)
Social Housing Action Campaign (SHAC)
South East London Community Energy (SELCE)

Single Mothers' Self-Defence
Stop the Squeeze
Southwark Defend Council Housing
Southwark Group of Tenants Organisations
Southwark Pensioners Action Group
Tax Justice UK
This is Rigged
Tipping Point
Tenants and Residents Association, The Exchange, Southwark
Uplift
Warm Homes Whitfield
Weald Action Group
WinVisible
Wise Group
Wyndford Residents Union

International organisations and networks

Aliança contra la Pobresa Energètica (Alliance Against Energy Poverty), Catalonia
Climate Action Network (CAN) Europe
Fossil Free Politics
Ingeniería Sin Fronteras (Engineers Without Borders), Catalonia
Power to the People
Right to Energy Coalition

ABOUT US

ACTIVE MEMBERS

FPA currently has over 40 active members across the UK, concentrated particularly in London, Glasgow, Bristol, Exeter and Greater Manchester, but growing all the time. Active members of FPA commit to a certain level of involvement, endorse our Aims and uphold our Principles. To enquire about joining FPA, email fuelpovertyaction@gmail.com.

There is a further cohort of committed activists, often members of ally organisations, and some other individuals who occasionally or frequently attend our open monthly meetings, Fuel For Thought learning sessions and events.

DIRECTORS

Ruth London, founding member of FPA, formed in 2011. A grandmother, active for nearly six decades organising against poverty, discrimination and climate change, and against rape, she supports the staff in co-ordinating FPA's work.

Frances Sleap has been involved with FPA since 2012. She teaches Philosophy to sixth form students, and can sometimes bring her concerns with peace building and climate justice to work. She has two small children.

Philip McMahon, Treasurer, joined in 2017. He's a web developer at The Guardian newspaper. Outside of FPA, he's been active with Campaign Against Arms Trade for several years. He thinks retrofitting the UK's housing stock is an easy obvious win against climate change.



Energy For All petition delivered to Sir Keir Starmer, October 2024 @Angela Christofilou

Verena Beane is on the London Region Executive Committee of the NPC. Her early career was teaching in Primary School followed by management in Adult and Further Education, where she was a trades union rep and a supporter of individuals' rights in the workplace. She is Secretary of her local Unison Retired Members branch and a regional vice chair.

Martha Myers has a background in connecting climate, social and trade union groups on energy poverty across Europe. She has worked predominantly for climate NGOs including Friends of the Earth Europe and as coordinator of the Right to Energy coalition. She is passionate about sustainable activism and mitigating burnout culture in grassroots organisations.

Joseph Aggarwal is newly recruited to the FPA Board, and also active with Just Stop Oil. Since many present the cost of living crisis and the climate crisis to be inimical to each other, Joe believes that groups working on both topics are vital to exposing this as a false dichotomy.

STAFF

Amalric Pouzoulet, Lead for Educationals and Interim Campaign Support. Amalric joined FPA looking to work in acknowledgement of the intersectionality of crises and people needed to prevent catastrophic climate change. Previously he worked with Switch It Green, Just Stop Oil and with Palestinian and Syrian refugees abroad.

Chia Harrington, Lead Organiser. A qualified community development practitioner and former organiser with XR and Debt Justice, whose campaign with Unite for a Workers Economy cancelled £300,000 of school meal debt in Glasgow. A passionate environmentalist since she was young, she believes the climate movement must root itself in the wider struggle for economic justice.

Hannah Berry, Operations Lead. With a background in community development, research and social and environmental action, Hannah's role before FPA was coordinator of the Great Manchester Equality Alliance, a regional voluntary sector network.

Imogen Thomas, Communications Lead, joined the team in August. She has a background in housing campaigning, including as a tenants union spokesperson. She has worked in the NHS and libraries, and was most recently employed as the Press and Comms Lead for public ownership campaign group We Own It.

John Whitcher, Unions and Communities Lead, previously worked in education and youth support services. However due to the greed of large companies and underfunding of public services, he believes the solution is organising for systemic change with organisations such as FPA. He had prior organising roles with groups including ACORN renters union, Unite Community and The World Transformed Festival.

Stuart Bretherton, Campaigns Lead, arrived with a background in community organising, direct action and housing support in his hometown of Paisley. Stu has been involved in growing the e4a petition, launching our Manifesto and coordinating nationwide mobilisations. In August, Stu's year was cut short when he was jailed for totally non-violent action he had taken before he joined us, against production of arms used in Palestine. We are happy and relieved he'll be back on the team very soon.

FREELANCERS

Jonathan Bean, Policy and Parliament

Over a decade of experience supporting socially and environmentally driven initiatives. Believes there is now majority support to transform our greed-driven energy system.

Amna Abdul, Local Hub Support, a community psychologist who has worked in the non-profit sector for over 15 years. She is one third of The Three Hijabis, who launched a viral campaign to ban racists from football and have since run numerous successful campaigns to tackle violence against women and girls in football and raise awareness of gendered Islamophobia in the Olympics. She sits as an Independent on Manchester City Council.

Myke Hall, Social media assistant. Myke added to his media and comms work for Extinction Rebellion Scotland by managing FPA's social media accounts in the last quarter of 2023.

ACKNOWLEDGEMENTS

Huge thanks must go first to our funders, who have supported FPA to continue our transition from activist group to established organisation. They have been generous with valued advice on our internal processes, help with venues and consultants, and of course their funding has provided the resources we depend on to be able to campaign more effectively than ever:

- [350.org](https://www.350.org/)
- Disrupt Foundation
- Energy Transition Fund (ETF)
- Gower Street
- Necessity
- Warm This Winter

We are grateful to ETF for access to the invaluable Nonprofit Builder platform, which funded our capacity-building work with People Support Coop and some training in fundraising. We have also received donations from individuals who may not want to be named, but their support is warmly appreciated.

Besides the conversations and cooperation on projects with people in many of the organisations cited above, we want to thank the following organisations and individuals for their help with resources, equipment, expertise and advice above and beyond our work together:

- 350.org and Uplift for their generous support of our mobilisations
- Abbie Kempson for her committed governance and HR advice

- Brenda Boardman at the FPRN, for support, research advice and a generous donation
- Christine Oram for fundraising tools and training, and ongoing mentoring and advice
- Clara Paillard at Tipping Point for her ongoing advice as part of the Unite Grassroots Climate Justice Caucus
- Clive Lewis MP and Sarah Clarke for hosting the Parliamentary reception, participating in the TUC fringe event and other valued support
- Conor at Uplift for his championing of FPA's local work
- Frank Gavurin and Pablo John for volunteering their time and expertise
- Jennifer Cooper Brent District NEU for proposing a conference motion in support of e4a
- Joe Irving and the wider Tipping Point network for technical and other support
- Kevin and Molly at NEON for the press opportunities they generate
- Lydia Meryll for representing FPA in Blackpool
- Mel Kee at GND Rising and Artin Giles at the Peace and Justice Project for their support in campaigning for the standing charge to be abolished
- Simon Francis of EFPC for looking out for FPA
- Tim and Aaron at Data Content Reach for their helpful analysis and support with comms hiring
- Unite Community members for taking e4a to new levels and audiences

“Hannah and Graeme from Fuel Poverty Action in Manchester opened our 2024 conference with some powerful personal stories from their members. This set the scene and focused our minds on connecting our research to the realities of fuel poverty and poor housing.”

Dr Graeme Sherriff, Chair of Fuel Poverty Research Network (FPRN)

FUEL POVERTY ACTION

This Annual Report was written in sections by Jonathan Bean, Ruth London, Amal Pouzoulet, Frances Sleaf, Imogen Thomas and John Whitcher, and edited by Hannah Berry and Ruth London with the assistance of Campaign Collective's Nancy Platt. Design and layout by Ian Nixon and Hannah Minney.